Merchant Policies (Updated)

Effective and Updated Date: 01/01/2026

Welcome to **Animal Ranch LLC**. By purchasing tickets, booking services, or using this website, you agree to the following policies.

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1. All Sales Final

All bookings, tickets, reservations, field trips, private events, and services are **final sale and non-refundable**.

No refunds will be issued for:

- Cancellations
- No-shows
- Late arrivals
- Reduction in group size or attendance

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2. Weather Policy

Animal Ranch operates as an outdoor facility.

- Events and visits take place **rain or shine** unless conditions are deemed unsafe by management.
- If Animal Ranch determines conditions are unsafe:
    - Bookings may be **rescheduled**
    - Rescheduled visits must be used within **30 days**
    - Only **one reschedule per booking** is permitted
- No monetary refunds will be issued under any circumstances

Animal Ranch has sole discretion in determining unsafe conditions.

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3. No-Shows & Late Arrivals

- No-shows result in **forfeiture of booking with no reschedule or refund**
- Late arrivals may result in reduced experience time or denied entry without refund

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4. Rescheduling Requests (Non-Weather)

Rescheduling for personal reasons is **not guaranteed** and, if approved:

- May include a **rescheduling fee**
- Is subject to availability

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5. Waiver Requirement (MANDATORY)

All guests must complete a **signed liability waiver prior to entry**.

- Parents/guardians must sign for minors (under 18)
- Guests without a signed waiver will be denied entry without refund

(This aligns with your official ranch waiver document.)

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6. Supervision Policy

- Children and teens must be **accompanied by an adult at all times**
- No drop-offs permitted
- Group leaders, teachers, and parents are fully responsible for supervision

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7. Conduct & Right to Refuse Service

Animal Ranch reserves the right to:

- Refuse entry
- Remove any guest or group

For behavior that is:

- Unsafe
- Disruptive
- Disrespectful to animals, staff, or property

Removal will be **without refund**.

8. Assumption of Risk

Animal Ranch is a **working ranch with live animals and outdoor conditions**.

By purchasing or attending, guests acknowledge and accept risks including:

- Animal behavior (kicking, biting, sudden movement)
- Uneven terrain
- Weather exposure
- Outdoor environmental hazards

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9. Payments & Chargebacks

- All payments must be completed at time of booking unless otherwise agreed
- Customers agree to contact Animal Ranch directly for any issues

Unauthorized or fraudulent chargebacks may result in:

- Denial of future service
- Collection action where permitted by law

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10. Pricing & Availability

- Prices are subject to change without notice
- All bookings are subject to availability and confirmation

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11. Contact Information

Animal Ranch LLC
Melrose, FL 32666
www.Animal-Ranch.com

Email: animalranchmelrose@gmail.com

Legal Notice (Updated)

Effective Date: 01/01/2026

This website is owned and operated by **Animal Ranch LLC**. By accessing or using this website, you agree to the terms below.

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1. Website Use

All content is provided for informational and booking purposes only.

Animal Ranch reserves the right to:

- Modify or remove website content at any time
- Update pricing, services, and policies without notice

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2. No Guarantees

Animal Ranch does not guarantee:

- Website accuracy at all times
- Uninterrupted access
- Error-free or virus-free operation

Use of this website is at your own risk.

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3. Limitation of Liability

To the fullest extent permitted by law, Animal Ranch LLC shall not be liable for:

- Any direct or indirect damages from website use
- Booking errors or interruptions
- Participation in ranch activities
- Injuries, losses, or damages related to services

All participation is subject to the **signed liability waiver and assumption of risk**.

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4. Animal & Activity Disclaimer

Animal Ranch is a working ranch with inherent risks.

Activities may involve:

- Interaction with animals
- Outdoor terrain and environmental conditions

Users and visitors assume full responsibility for participation.

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5. Intellectual Property

All website content including:

- Text
- Images
- Logos
- Branding

Is the property of Animal Ranch LLC and may not be used without written permission.

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6. Third-Party Links

Animal Ranch is not responsible for any third-party websites linked from this site.

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7. User Responsibility

Users agree to:

- Provide accurate information
- Use the website lawfully
- Not misuse booking systems or forms

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8. Minors & Group Responsibility

Parents, guardians, teachers, and group leaders:

- Are fully responsible for all minors
- Must ensure waivers are completed
- Must supervise participants at all times

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9. Governing Law

This website and all related services are governed by the laws of the **State of Florida**.

Any disputes shall be handled within Florida jurisdiction.

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10. Contact

Animal Ranch LLC
Melrose, FL 32666
Animal-Ranch.com
Email: animalranchmelrose@gmail.com